

NextGen - Customer Services

**Created by Workforce Information
Systems and Evaluation Support Team**

June, 2022

Login to the Application

[CUSTOMER](#)[PROVIDER](#)[EMPLOYER](#)[STAFF](#)[HELP](#)[ADMIN](#)

Logout

AOSOS

America's One-Stop Operating System
v7.2.20,5.10-7.2.20.4
Installed: 03/12/2021

Username

Password

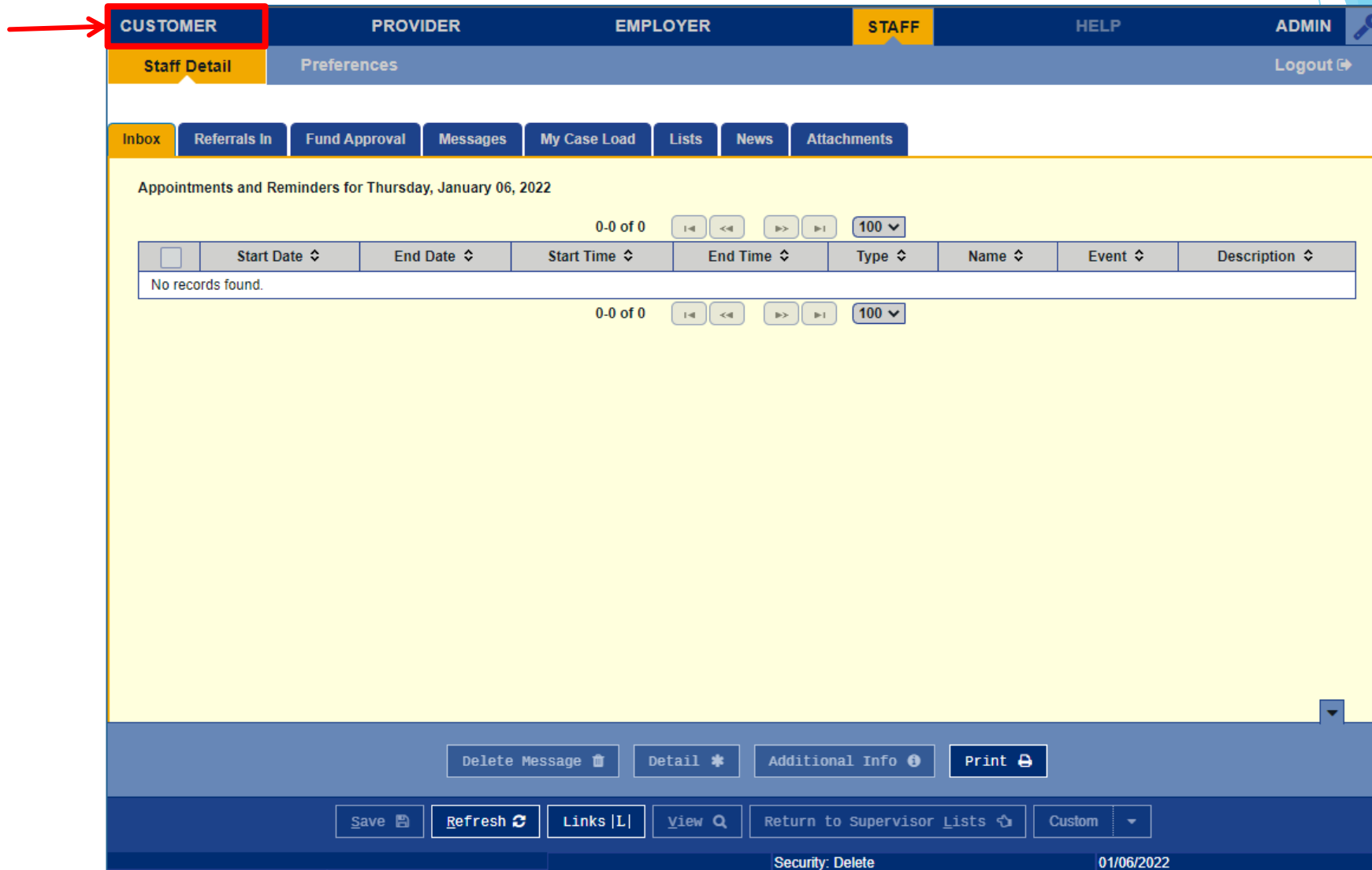
Login

[Supported Browsers](#)

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01/06/2022

Navigate to the Customer Module



The screenshot displays a software interface with a top navigation bar. The 'CUSTOMER' tab is highlighted with a red arrow. Below the navigation bar, there is a sub-menu with 'Staff Detail' and 'Preferences'. The main content area shows a section for 'Appointments and Reminders for Thursday, January 06, 2022'. It includes a table with columns: Start Date, End Date, Start Time, End Time, Type, Name, Event, and Description. The table is currently empty, displaying 'No records found.' Below the table, there are buttons for 'Delete Message', 'Detail', 'Additional Info', and 'Print'. At the bottom, there are buttons for 'Save', 'Refresh', 'Links |L|', 'view', 'Return to Supervisor Lists', and a 'Custom' dropdown menu. The status bar at the very bottom shows 'Security: Delete' and the date '01/06/2022'.

Navigation Bar: CUSTOMER (highlighted), PROVIDER, EMPLOYER, STAFF, HELP, ADMIN

Sub-menu: Staff Detail, Preferences

Main Content Area:

Appointments and Reminders for Thursday, January 06, 2022

0-0 of 0

	Start Date	End Date	Start Time	End Time	Type	Name	Event	Description
No records found.								

0-0 of 0

Buttons: Delete Message, Detail, Additional Info, Print, Save, Refresh, Links |L|, view, Return to Supervisor Lists, Custom

Status Bar: Security: Delete, 01/06/2022

Search for and Open an Existing Record

CUSTOMER PROVIDER EMPLOYER STAFF HELP ADMIN

Customer Search Customer Detail Logout

Results: 0

Criteria Options Results

Quick Search General Info Education Job Criteria Text Search Geographic Activities Programs List Search

Customer Quick Search

Customer SSN
SSN 1

Enter or paste one or more Customer SSNs

Validate SSN List

Customer ID
ID 1

Enter or paste one or more Customer IDs

Validate Customer ID List

Partial SSN

Last Name
OSOS

First Name

Middle Initial

Birth Date

Username

Email Exists

Email

Search Save Search Export Links | L | Clear New + Custom

01/07/2022

CUSTOMER PROVIDER EMPLOYER STAFF HELP ADMIN

Customer Search Customer Detail Logout

Results: 46

Criteria Options Results

<input type="checkbox"/>	OSOS ID	Vet	Status	Seeker Name	WIOA	Rpt Indiv	Ad/DW/RR/Yth	IWT	TAA	LX	Other WIOA	State-Defined
<input type="checkbox"/>	NJ006045008	No	Active	OSOS, ANTHEA	Inactive	Inactive				Inactive	Inactive	
<input type="checkbox"/>	NJ006045009	No	Active	Osos, Asha	Inactive	Inactive				Inactive	Inactive	
<input type="checkbox"/>	NJ006009289	No	Active	OSOS, Buck		Inactive						
<input type="checkbox"/>	NJ006045023	No	Active	OSOS, CARLEEN								
<input type="checkbox"/>	NJ006044996	No	Active	Osos, Iliana		Inactive						
<input type="checkbox"/>	NJ006839282	No	Inactive	OSOS, Migration		Inactive						
<input type="checkbox"/>	NJ006839284	No	Inactive	osos, migration2								
<input type="checkbox"/>	NJ006841924	No	Inactive	Osos, Patches		Inactive						
<input type="checkbox"/>	NJ007093832	No	Active	osos, persistant 2								
<input type="checkbox"/>	NJ007093826	No	Active	OSOS, Persistent Update								
<input type="checkbox"/>	NJ007620648	No	Active	OSOS, Sample Youth								
<input type="checkbox"/>	NJ007033818	No	Active	OSOS, Sophie								
<input type="checkbox"/>	NJ006044999	No	Active	Osos, Sybrina		Inactive						
<input type="checkbox"/>	NJ006334287	No	Active	Osos, Test								
<input type="checkbox"/>	NJ006785888	No	Active	OSOS, Testing 6.7	Active	Active				Active	Active	
<input type="checkbox"/>	NJ005714592	No	Active	osos, testing v6.1.02	Inactive	Inactive				Inactive	Inactive	
<input type="checkbox"/>	NJ006044997	No	Active	OSOS, TOM		Inactive						
<input type="checkbox"/>	NJ008646013	No	Active	OSOS, two wdbs	Active	Active	Active			Active	Active	
<input type="checkbox"/>	NJ008646018	No	Active	OSOS, Two WIBS	Active	Active	Active			Active	Active	
<input type="checkbox"/>	NJ005915337	No	Active	OSOS, Version		Inactive						
<input type="checkbox"/>	NJ005504450	No	Active	Osos, Version								

Detail Print Assign to List Add to CL Post Match Refer Activity P/PA Comments Correspond IVR

Links | L | Clear New + Custom

01/07/2022

Navigate to the Customer Detail - Services Tab

Activities

- ▶ Labor Exchange
- ▶ Employment & Training
- ▶ WIOA Basic Career Services (WIA Core)
- ▶ State Specific
- ▶ Jersey Job Club
- ▶ RESEA
- ▶ Trade Act
- ▶ Veteran Services
- ▶ WIOA Youth Framework Services
- ▶ Workfirst

Activity Date
01/13/2022

RR Event #
▼

Keyword(s)
Search Reset OK

Cancel

CUSTOMER PROVIDER EMPLOYER STAFF HELP ADMIN

Customer Search Customer Detail Logout

AOSOS, TRENT E. SSN: ***-**-2898 OSOS ID: NJ007077233

General Info Eligibility Add'l Info Resume Data Planning Comp Assess Programs Outcomes Saved Searches **Services** Tests Comments Attachments Com

Activities Services History

<input type="checkbox"/>	Activity ↕	Activity Date ↕	Office ↕	Staff ↕	Employer ↕	Job ID ↕	SA ↕	FA ↕
<input type="checkbox"/>	Common Measures Enrollment	01/13/2022	Mercer County One Stop Career Center	Osos, Staffgeneral			Yes	
<input type="checkbox"/>	Labor Exchange Enrollment	01/13/2022	Mercer County One Stop Career Center	Osos, Staffgeneral			Yes	
<input type="checkbox"/>	Assessment Interview, Initial Assessment	01/13/2022	Mercer County One Stop Career Center	Osos, Staffgeneral				No
<input type="checkbox"/>	Match	01/22/2021	Randolph 1-Stop Career Ctr	Osos, Staffgeneral	ADP	DE1958596		No
<input type="checkbox"/>	Match	09/24/2020	Randolph 1-Stop Career Ctr	Osos, Staffgeneral	Mars, Incorporated	DE1472543		No
<input type="checkbox"/>	Match	09/24/2020	Randolph 1-Stop Career Ctr	Osos, Staffgeneral	Mars, Incorporated	DE1472543		No
<input type="checkbox"/>	Common Measures Enrollment	03/07/2019	Randolph 1-Stop Career Ctr	Osos, Staffgeneral			Yes	
<input type="checkbox"/>	Labor Exchange Enrollment	03/07/2019	Randolph 1-Stop Career Ctr	Osos, Staffgeneral			Yes	
<input type="checkbox"/>	Career Guidance	03/07/2019	Randolph 1-Stop Career Ctr	Osos, Staffgeneral				No
<input type="checkbox"/>	Job Search Planning	03/07/2019	Randolph 1-Stop Career Ctr	Osos, Staffgeneral				No
<input type="checkbox"/>	JJC - Registered	03/07/2019	Randolph 1-Stop Career Ctr	Osos, Staffgeneral				No
<input type="checkbox"/>	Individual Employment Plan	03/07/2019	Randolph 1-Stop Career Ctr	Osos, Staffgeneral				No
<input type="checkbox"/>	RESEA - Reported for Initial Work Search Planning Session	03/07/2019	Randolph 1-Stop Career Ctr	Osos, Staffgeneral				No

Delete Activity Print List Detail Custom

Save Start Match |M| **Activity |A|** I.A. Referrals |R| Correspond IVR Links |L| Ret To Srch Comments Tag Schedule

Message WIOA Eligibility |W| Summary |U| JobZone Reload Custom

01/13/2022

Services - Services Tab

CUSTOMERPROVIDEREMPLOYERSTAFFHELPADMIN

Customer SearchCustomer DetailLogout

Osos, BetaSSN: ***-**-0005 OSOS ID: NJ0060450212 of 2

General InfoEligibilityAdd'l InfoResume DataPlanningComp AssessProgramsOutcomesSaved SearchesServicesTestsCommentsAttachmentsCorrespondenceAudit

Activities | Services | History

Detail

Service ID150603

Service NameSS/IO Provider Service

Service TypeSelf Service Systems (non-OSOS)

Service Description

SS/IO Provider Service

Add'l Service Info

Provider ID102230

Provider NameSS/IO Provider

Location NameSelf Service Info Only

Offering ID153443

Plan. Start06/06/2016

Plan. End06/06/2016

Program

Achievement Objective

Act. Start06/06/2016

Act. End06/06/2016

Completed

Next Contact

Program Service TypeBasic Career Services

Pt Time Lrn.

Distance Lrn.

Min. Hours0

Nbr. Weeks

Min. Prog. Agreed

O*Net

Title

O*Net

NAICS

Title

NAICS

WIBMercer County WDB

AgencyDEPARTMENT OF LABOR

OfficeTrenton 1-Stop Career Ctr

Change Office

Staff Assignedzz-OnRamp, Trenton 1 Stop (Inactive)

Change

Orig. Oblig.

Total Oblig.\$ 0.00

Offering Cost

Actual Cost

Funding

	Level	Source	Obligated	Actual	Oblig #
<input type="checkbox"/>	State	WIOA Self-Service Only	0.00	0.00	51740

Total Funding

Petition #

Incumbent Worker Training

RR Event #

Add

Edit

Delete

	Provider Name	Service Name	Actual Start Date	Actual End Date	Program Svc Type
<input checked="" type="checkbox"/>	SS/IO Provider	SS/IO Provider Service	06/06/2016	06/06/2016	Basic Career Services
<input type="checkbox"/>	test	triangle	12/12/2014	12/12/2014	Individualized Career Services

Options

Print List

New Service

Delete Service

Authorization

IPA Service Summary

Payments

Tracking

Show Audit

Custom

Save

Start Match |M|

Activity |A|

I.A. Referrals |R|

Correspond

IVR

Links |L|

Ret To Srch

Comments

Tag

Schedule

Message

WIOA Eligibility |W|

Summary |U|

Job Source

Reload

Custom

Offering Search by ID

CUSTOMER

PROVIDER

EMPLOYER

STAFF

HELP

ADMIN

Provider Search

Provider Detail

Offering Search

Offering Detail

Logout

Results: 0

Criteria

Options

Results

Quick Search

General Info

List Search

Offering ID

ID 1

Enter or paste one or more Offering IDs

Validate Offering ID List

Search

Export

Schedule

Links

Clear

Offering Search by Other Fields

CUSTOMER

PROVIDER

EMPLOYER

STAFF

HELP

ADMIN

Provider Search

Provider Detail

Offering Search

Offering Detail

Logout

Results: 1

Criteria

Options

Results

Quick Search

General Info

List Search

General Info

Location

WIB

Middlesex County WDB

City

Start Date Range

From

To

Provider Information

Provider Name

Service Name

Nursing

Service Program

Provider Status

Active

Service Type

Service Type

Pay for Performance

ETP Status

Training Prerequisite

Credential Name

ETP Program of Study Leading to

☐ Industry Recognized Certification

☐ Registered Apprenticeship

☐ State or National License

☐ Associate Degree

☐ Bachelor's Degree

☐ Community College Certificate

☐ Secondary School Diploma or Equivalent

☐ Employment

☐ MSG Leading to Credential

☐ MSG Leading to Employment

Program Format

☐ Part Time Learning

☐ Distance Learning

☐ Online Learning

☐ E-Learning

☐ In Person

Search

Export

Schedule

Links | L |

Clear

Offering Detail

CUSTOMER

PROVIDER

EMPLOYER

STAFF

HELP

ADMIN

Provider Search

Provider Detail

Offering Search

Offering Detail

Logout

Nursing

ID: 120103

1 of 1

General Info

Audit

General Detail

Provider/Services Info

Provider Name
Middlesex County College - Credit Programs

Service Category

Service Type
Occupational Skills Training

Service Description
Prerequisites: NJ residency, Algebra I and "C" or better in

Pay for Performance
No

ETP Status

Training Prerequisite
None

Credential Name

Location

*Location Name
Middlesex County WIB

*Address 1
2600 Woodbridge Ave

Address 2

*City
Edison

*State
NJ

*ZIP Code
08818

*WIB
Middlesex County WDB

ETP Program of Study Leading to

☐ Industry Recognized Certification

☐ Registered Apprenticeship

☒ State or National License

☒ Associate Degree

☐ Bachelor's Degree

☐ Community College Certificate

☐ Secondary School Diploma or Equivalent

☐ Employment

☐ MSG Leading to Credential

☐ MSG Leading to Employment

Schedule

Start Date
09/06/2005

End Date
06/30/2008

Start Time

End Time

☐ Sun.

☒ Mon.

☒ Tue.

☒ Wed.

☒ Thu.

☒ Fri.

☐ Sat.

Additional Info

Cost
\$ 10334.00

Total Seats

Available Seats

Description
Nursing

Program Format

☐ Part Time Learning

☐ Distance Learning

☐ Online Learning

☐ E-Learning

☐ In Person

Created

Staff

Office

Date

Last Modified

Staff

Office

Date
09/29/2005

Lists

	Office	Staff	Name	Modified
No lists assigned				

Assign to List

Remove From List

Save Single

Save Ongoing

Provider Services

Links |L|

Return To Search

Schedule

Reload

Custom

Provider Detail - Services Tab

CUSTOMER **PROVIDER** **EMPLOYER** **STAFF** **HELP** **ADMIN**

Provider Search **Provider Detail** Offering Search Offering Detail Logout

Middlesex County College - Credit Programs ID: 42205

General Info **Services** Comments Correspondence Audit

Service Detail

*Service Category: Training *Service Type: Occupational Skills Training Service

*Service Name: Nursing

*Description: Prerequisites: NJ residency, Algebra I and "C" or better in HS lab biology & chemistry, completion of all developmental coursework. College placement test & TEAS test. Students with previous

Service ID: 124721 ETP Status: Approved WIOA Eligible Status: Approved Programs: Performance

*Training Prerequisite: High School Diploma or Equivalent Other Prerequisite:

Credential Name: RN Service URL:

Training Hours: Credit Hours: 994 *Contact Hours: Total Service Length: Weeks: 5 Days: Hours:

Service Costs: Tuition/Fees: Books/Supplies:

Program Format: ☐ Part Time Learning ☐ Distance Learning ☐ Online Learning ☐ E-Learning ☐ In Person

Created Staff: Office: Date: Last Modified Staff: Statewide, Famis Office: FAMIS - Statewide Date: 10/07/2021

*CIP Code: 51.3801 CIP Description: Registered Nursing/Registered Nurse CIP Code:

*O*Net: O*Net Title: O*Net Title: O*Net Title: O*Net Title: O*Net Title: O*Net Title:

ETP Status

*Effective Date: 07/01/2018 Expiration Date: *ETP Status: Approved

Notes:

	Effective Date	Expiration Date	ETP Status
<input checked="" type="checkbox"/>	07/01/2018		Approved

Add Delete Custom

ETP Program of Study Leading to:

- ☐ Industry Recognized Certification
- ☐ Registered Apprenticeship
- ☒ State Occupational License
- ☐ Bachelor's Degree
- ☐ Bachelor's Certificate
- ☐ Community College Certificate
- ☐ Secondary School Diploma or Equivalent
- ☐ Employment
- ☐ Measurable Skill Gain Leading to Credential
- ☐ Measurable Skill Gain Leading to Employment

Service Category	Service Type	Service Name	Description	Tuition/Fees	Books/Supplies
<input checked="" type="checkbox"/> Training	Occupational Skills Training	Nursing	Prerequisites: NJ residency, Algebra I and "C" or better in HS lab biology & chemistry, completion of all developmental coursework. College placement test & TEAS test. Students with previous college		

New Service + Delete Service Print Service New Offering Custom

Save Print Links |L| Return To Search Comments Reload Custom

ETP Status

*Effective Date: 07/01/2018 Expiration Date: *ETP Status: Approved

Notes:

	Effective Date	Expiration Date	ETP Status
<input checked="" type="checkbox"/>	07/01/2018		Approved

Add Delete Custom

Services - Services Tab from Provider

CUSTOMER

PROVIDER

EMPLOYER

STAFF

HELP

ADMIN

Customer SearchCustomer DetailLogout

Osos, BetaSSN: ***-**-0005 OSOS ID: NJ0060450211 of 1

General InfoEligibilityAdd'l InfoResume DataPlanningComp AssessProgramsOutcomesSaved SearchesServicesTestsCommentsAttachmentsCorrespondenceAudit

ActivitiesServicesHistory

Detail

Service ID

124721

Service Name

Nursing

Service Type

Occupational Skills Training

Service Description

Prerequisites: NJ residency, Algebra I and "C" or better in HS lab biology & chemistry, completion of all developmental coursework. Collg

Add'l Service Info

Provider ID

42205

Provider Name

Middlesex County College - Credit Programs

Location Name

Middlesex County WIB

Offering ID

120103

Plan. Start

06012021

Plan. End

05012022

Program

Achievement Objective

Act. Start

Act. End

Completed

Next Contact

Program Service Type

Pt Time Lrn.

Distance Lrn.

Min. Hours

Nbr. Weeks

Min. Prog. Agreed

O*Net

31101400

Title

Nursing Assistants

O*Net

NAICS

622110

Title

General Medical and Surgical Hospitals

NAICS

WIB

NJDOL Trenton Central Office

Agency

DEPARTMENT OF LABOR

Office

NJDOL Trenton Central Office

Change Office

Staff Assigned

Osos, Staffgenerale

Change

Orig. Oblig.

Total Oblig.

Offering Cost

10334.00

Actual Cost

Funding

Level

Source

Obligated

Actual

Oblig #

No records found.

Total Funding

Petition #

Incumbent Worker Training

RR Event #

AddEditDelete

	Provider Name	Service Name	Actual Start Date	Actual End Date	Program Svc Type
<input checked="" type="checkbox"/>	Middlesex County College - Credit Programs	Nursing			
<input type="checkbox"/>	SS/IO Provider	SS/IO Provider Service	06/06/2016	06/06/2016	Basic Career Services
<input type="checkbox"/>	test	triangle	12/12/2014	12/12/2014	Individualized Career Services

Options

Print List

New Service

Delete Service

Authorization

IPA Service Summary

Payments

Tracking

Show Audit

Custom

Save

Start Match

Activity

I.A. Referrals

Correspond

IVR

Links

Ret To Srch

Comments

Tag

Schedule

Message

WIOA Eligibility

Summary

Job Source

Reload

Custom

Services - Services Tab Completion

Detail							
Service ID		Service Name		Service Type			
124721		Nursing		Occupational Skills Training			
Service Description							
Prerequisites: NJ residency, Algebra I and "C" or better in HS lab biology & chemistry, completion of all development						Add'l Service Info	
Provider ID		Provider Name		Location Name		Offering ID	
42205		Middlesex County College - Credit Programs		Middlesex County WIB		120103	
Plan. Start		Plan. End		Program		Achievement Objective	
06/01/2021		05/01/2022		WIA Title I (Adult) ▼		To obtain degree in Nursing ▼	
Act. Start		Act. End		Completed		Next Contact	
06/01/2021				▼		06/01/2022	
Program Service Type							
ITA-Training ▼							
Pt Time Lrn.		Distance Lrn.		Min. Hours		Nbr. Weeks	
No ▼		No ▼					
O*Net		Title		NAICS		Title	
31-1014.00		Nursing Assistants		O*Net 622110		General Medical and Surgical Hospitals NAICS	
WIB		Agency		Office			
Mercer County WDB		DEPARTMENT OF LABOR		Mercer County One Stop Career C		Change Office	
Staff Assigned		Orig. Oblig.		Total Oblig.		Offering Cost	
Osos, Staffgenerale		Change ▼				\$ 10334.00	
						Actual Cost	

Services - Services Tab Funding

Funding

Level	Source	Obligated	Actual	Oblig #
No records found.				

Total Funding
\$ 10334.00

Petition #

Incumbent Worker Training

RR Event #

Add Edit Delete

Funding

	Level	Funding Source	Year	Remaining	NEG/Contract/Grant#
<input type="checkbox"/>	WIB	WIOA Adult Local	2019	661385	
<input checked="" type="checkbox"/>	WIB	WIOA Adult Local	2020	637554	
<input type="checkbox"/>	WIB	WIOA Adult Local	2021	700864	
<input type="checkbox"/>	WIB	WIOA Dislocated Worker Local	2019	308381	
<input type="checkbox"/>	WIB	WIOA Dislocated Worker Local	2020	706433	
<input type="checkbox"/>	WIB	WIOA Dislocated Worker Local	2021	694696	
<input type="checkbox"/>	WIB	WFNJ TANF	2019	2304922	
<input type="checkbox"/>	WIB	WFNJ TANF	2020	1804878	
<input type="checkbox"/>	WIB	WFNJ TANF	2021	2323885	
<input type="checkbox"/>	WIB	WFNJ-DOL Career Advance Voucher	2019	54540	
<input type="checkbox"/>	WIB	WFNJ-DOL Career Advance Voucher	2020	8000	
<input type="checkbox"/>	State	Workforce Learning Link	2019	1845423	
<input type="checkbox"/>	State	Workforce Learning Link	2020	548936	
<input type="checkbox"/>	State	Workforce Learning Link	2021	1273325	
<input type="checkbox"/>	WIB	Smart STEPS	2019	11235	
<input type="checkbox"/>	State	WFNJ TANF State OJT	2019	957728.22	

Obligated Amount
7,750.50

Obligated Percentage
75.00

OR

WIB
Mercer County WDB

Office
Mercer County One Stop Career Center

Region
Mercer County Area

OK Cancel

Funding

<input type="checkbox"/>	WIB	WIOA Dislocated Worker Local	2020	706433	
<input type="checkbox"/>	WIB	WIOA Dislocated Worker Local	2021	694696	
<input type="checkbox"/>	WIB	WFNJ TANF	2019	2304922	
<input type="checkbox"/>	WIB	WFNJ TANF	2020	1804878	
<input type="checkbox"/>	WIB	WFNJ TANF	2021	2323885	
<input type="checkbox"/>	WIB	WFNJ-DOL Career Advance Voucher	2019	54540	
<input type="checkbox"/>	WIB	WFNJ-DOL Career Advance Voucher	2020	8000	
<input type="checkbox"/>	State	Workforce Learning Link	2019	1845423	
<input type="checkbox"/>	State	Workforce Learning Link	2020	548936	
<input type="checkbox"/>	State	Workforce Learning Link	2021	1273325	
<input type="checkbox"/>	WIB	Smart STEPS	2019	11235	
<input type="checkbox"/>	State	WFNJ TANF State OJT	2019	957728.22	
<input type="checkbox"/>	State	WFNJ SNAP/GA State OJT	2019	1682003.71	
<input type="checkbox"/>	WIB	WFNJ SNAP/GA	2019	861897	
<input checked="" type="checkbox"/>	WIB	WFNJ SNAP/GA	2020	823453	
<input type="checkbox"/>	WIB	WFNJ SNAP/GA	2021	862470	
<input type="checkbox"/>	State	Women & Minorities in Construction	2019	895345	
<input type="checkbox"/>	WIB	SYEPP	2019	277114	

Obligated Amount
2,583.50

Obligated Percentage
25.00

OR

WIB
Mercer County WDB

Office
Mercer County One Stop Career Center

Region
Mercer County Area

OK Cancel

Services - Services Tab Funding

Funding

	Level	Source	Obligated	Actual	Oblig #
<input type="checkbox"/>	WIB	WIOA Adult Local	7750.5		87964
<input checked="" type="checkbox"/>	WIB	WFNJ SNAP/GA	2583.5		88061

Total Funding: \$ 10334.00

Incumbent Worker Training:

Petition #:

RR Event #:

Edit Funding

Fund Name	Program Year
WFNJ SNAP/GA	
Level	Obligation Number
WIB	88061
Obligated Amount	NEG/Contract/Grant #
2,583.50	
OR Obligated Percentage	WIB
	Mercer County WDB
Actual Amount	Office
	Mercer County One Stop Career Center
OR Actual Percentage	Region
	Mercer County Area

Delete Fund

Are you sure that you want to delete the selected fund?

Verification Screen

Enrollment Verification

Customer Detail

Comp Assess

Audit

General Information

OSOS ID

NJ006045021

Seeker Status

Active

*Gender

Male

☒ U.S. Citizen

Alien Reg #

Expires

Permanent

*Education Level

7 Grade

*School Status

Not Attending School or Secondary School Dropout

*Employment Status

Not Employed

Underemployed

No

Long Term Unemployed

No

UI Claimant

Seek (Subject to Work Search)

Profiled

Yes

Profiled Date

06/01/2022

*Ethnic Heritage

Hispanic or Latino

Not Hispanic or Latino

Not Disclosed

*Race

☐ Alaskan or American Indian

☐ Asian

Migrant

Migrant/Seasonal Worker

Yes

No

Migrant Class

Farmwork Type

Empl. in Farmwork

Farmwork Threshold

Military Service

Service Veteran

Yes

Veteran Status

Active Service

Transitioning Veteran

Other Eligible

*From

06/04/2010

*Thru

05/31/2016

*Service Disability

Not Disabled

Campaign Veteran

Veteran Era

Other Vet

Other Barriers to Employment?

Selective Service?

Eligibility Data Effective Date: 06/02/2022

☒ Apply Updates to Customer Record

☒ Apply Updates Thru Today: 06/13/2022

☐ Apply Updates Thru This Date:

Save

Cancel

Enrollment Verification

Customer Detail

Comp Assess

Audit

Employment

Poor Work History?

Youth Needing Additional Assistance

Serious Barriers to Employment?

*Cultural Barriers to Employment?

Not disclosed

Family

*Marital Status

Not Disclosed

*Family Status

Not Disclosed

Is Customer Pregnant?

Delivery Date

Is Customer Parenting Youth?

Created

Staff

Administrator, Middle Tier

Office

Mercer County One Stop Career Center

Date

06/13/2022

Education

*Basic Skills Deficient/Low Level of Literacy

No

*English Language Learner?

No

Customer below appropriate grade level?

Pell Grant Recipient?

Any indication of learning disabilities?

Legal

Offender Status

Housing

*Current Housing

Not Disclosed

Current Housing (2)

Last Modified

Staff

Administrator, Middle Tier

Office

Mercer County One Stop Career Center

Date

06/13/2022

Eligibility Data Effective Date: 06/02/2022

☒ Apply Updates to Customer Record

☒ Apply Updates Thru Today: 06/13/2022

☐ Apply Updates Thru This Date:

Save

Cancel

Closing Services

CUSTOMERPROVIDEREMPLOYERSTAFFHELPADMIN

Customer SearchCustomer DetailLogout

Osos, BetaSSN: ***-**-0005 OSOS ID: NJ0060450211 of 1

General InfoEligibilityAdd'l InfoResume DataPlanningComp AssessProgramsOutcomesSaved SearchesServicesTestsCommentsAttachmentsCorrespondenceAudit

ActivitiesServicesHistory

Detail

Service ID124721

Service NameNursing

Service TypeOccupational Skills Training

Service Description

Prerequisites: NJ residency, Algebra I and "C" or better in HS lab biology & chemistry, completion of all developmental coursework. College placement

Add'l Service Info

Provider ID42205

Provider NameMiddlesex County College - Credit Programs

Location NameMiddlesex County WIB

Offering ID120103

Plan Start06/01/2021

Plan End05/01/2022

ProgramVIA Title I (Adult)

Achievement ObjectiveTo obtain degree in Nursing

Act. Start06/01/2021

Act. End05/01/2022

CompletedYes

Next Contact06/01/2022

Program Service TypeITA-Training

Pl Time LmNo

Distance LmNo

Min. Hours

Nbr. Weeks

Min. Prog. Agreed

O'Net31101400

TitleNursing Assistants

O'Net622110

TitleGeneral Medical and Surgical Hospitals

NAICS

WIBMercer County WDB

AgencyDEPARTMENT OF LABOR

OfficeMercer County One Stop Career Center

Change Office

Staff AssignedOsos, StaffGeneral

Change

Orig. Oblig.10334.00

Total Oblig.

Offering Cost10334.00

Actual Cost

Funding

	Level	Source	Obligated	Actual	Oblig #
<input type="checkbox"/>	WIB	WIOA Adult Local	7750.50	0.00	87964
<input type="checkbox"/>	WIB	WFLJ SNAP/IGA	2583.50	0.00	88061

Total Funding10334.00

Petition #

Incumbent Worker Training

RR Event #

AddEditDelete

	Provider Name	Service Name	Actual Start Date	Actual End Date	Program Svc Type
<input checked="" type="checkbox"/>	Middlesex County College - Credit Programs	Nursing	05/02/2021	05/01/2022	ITA-Training
<input type="checkbox"/>	SSIO Provider	SSIO Provider Service	06/06/2016	06/06/2016	Basic Career Services
<input type="checkbox"/>	test	triangle	12/12/2014	12/12/2014	Individualized Career Services

optionsPrint ListNew ServiceDelete ServiceAuthorizationIPA Service SummaryPaymentsTrackingShow AuditCustom

SaveStart Match | M |Activity | A |I.A. Referrals | R |CorrespondIVRLinks | L |Get To Srch | Q |CommentsTagScheduleMessageWIOA Eligibility | W |Summary | U |Job Source

ReloadCustom

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General InfoEligibilityAdd'l InfoResume DataPlanningComp AssessProgramsOutcomesSaved SearchesServicesTestsCommentsAttachmentsCorrespondenceAudit

Employment ObjectiveAchievement ObjectivesWork Search Plan

Employment Objective

Obtain Employment in the Healthcare Industry

Goal Justification

Achievement Objectives

Achievement Objective

To obtain degree in Nursing

Type of GoalOccupational Skills

Goal AttainmentSet, but attainment pending

Planned Start Date05/15/2021

Planned End Date08/20/2022

Actual Start Date06/01/2021

Actual End Date

Evaluation Date08/02/2022

Closure ReasonObjective, Completed

Outcome / StatusSuccessfully completed program

	Achievement Objective	Type	Attainment
<input checked="" type="checkbox"/>	To obtain degree in Nursing	Occupational Skills	Set, but attainment pending


New ObjectiveDelete ObjectivePrintShow AuditCustom

SaveStart Match | M |Activity | A |I.A. Referrals | R |CorrespondIVRLinks | L |Get To Srch | Q |CommentsTagScheduleMessageWIOA Eligibility | W |Summary | U |Job Source

Summary | U |Job SourceReloadCustom

Services Buttons

Options

Print List 

New Service

Delete Service


Authorization

IPA Service Summary

Payments

Tracking

Show Audit

Custom 

Services - Custom Tab - TRA Benchmarks

TRA Benchmarks

Record Id
8400504b-82ea-4a46-8b19-54ebx

IEP Service Info

Petition #

Actual Start Date

Actual End Date

Benchmark Date

Status

Revised IEP

Next Benchmark Date

You will receive an OSOS reminder 15 days prior to the Next Benchmark Due date entered above.

	Date	Status	Revision
<input type="checkbox"/>	06012022	Pass	No
<input checked="" type="checkbox"/>			

Services - Custom Tab - Trade Act

Trade Act

Record Id

Waiver Issued Information

* Issued Date:

* Method of issue:

☐ By Phone

☐ In Person

Waiver Revoke Information

Revoke Date:

* Waiver to be Revoked:

Comments:

	Record Id	Create Admin	Creation Time
No records found.			

Add

Delete

Print List

Print Record

Print Record/w Audit

Audit

Save

Cancel

Help

Custom ▾

Service History

CUSTOMERPROVIDEREMPLOYERSTAFFHELPADMIN

Customer SearchCustomer DetailLogout

Beta, OsosSSN: ***-**-6640 OSOS ID: NJ0071842241 of 1

General InfoEligibilityAdd'l InfoResume DataPlanningComp AssessProgramsOutcomesSaved SearchesServicesTestsCommentsAttachmentsCorrespondenceAudit

ActivitiesServicesHistory

	Service Type	Service Name	Start Date	End Date	Job ID	Additional Info	Staff	Office
<input type="checkbox"/>	Achievement Objective	Occupational Skills	06/01/2021				Osos, Staffgenerale	Mercer County One Stop Career Center
<input type="checkbox"/>	Program	Work First NJ - Participation	06/01/2021				Osos, Staffgenerale	Mercer County One Stop Career Center
<input type="checkbox"/>	Program	WIOA Reportable Individual - Participation	06/01/2021				Osos, Staffgenerale	Mercer County One Stop Career Center
<input type="checkbox"/>	Program	WIOA Participation Period - Participation	06/01/2021				Osos, Staffgenerale	Mercer County One Stop Career Center
<input type="checkbox"/>	Program	WIOA - Adult - Participation	06/01/2021				Osos, Staffgenerale	Mercer County One Stop Career Center
<input type="checkbox"/>	Legacy Program	Work First NJ - Enrollment	06/01/2021			Staff Assisted	Osos, Staffgenerale	Mercer County One Stop Career Center
<input type="checkbox"/>	Legacy Program	Common Measures - Enrollment	06/01/2021			Staff Assisted	Osos, Staffgenerale	Mercer County One Stop Career Center
<input type="checkbox"/>	Legacy Program	WIA - Enrollment	06/01/2021			Staff Assisted	Osos, Staffgenerale	Mercer County One Stop Career Center
<input checked="" type="checkbox"/>	Service	- Occupational Skills Training	06/01/2021				Osos, Staffgenerale	Mercer County One Stop Career Center
<input type="checkbox"/>	Service	- Occupational Skills Training	04/01/2021				Osos, Staffgenerale	Mercer County One Stop Career Center
<input type="checkbox"/>	Activity	Change to Active Status	01/24/2020				Statewide, UI	UI - Statewide
<input type="checkbox"/>	Activity	New Job Seeker - Staff Assisted	09/17/2019				Statewide, GAAS	zzDiv of E and T Workforce Training Svcs

DetailPrint List

SaveStart Match |M|Activity |A|I.A. Referrals |R|CorrespondIVRLinks |L|Ret To SrchCommentsTagScheduleMessageWIOA Eligibility |W|Summary |U|Job SourceReloadCustom

Service History Detail

History DetailEligibilityHistory Audit

Provider Service

Service Name

- Occupational Skills Training

Service Type

Service

Additional Info

Start Date

06/01/2021

End Date

Staff

Osos, Staffgenerale

Office

Mercer County One Stop

Service Name

Nursing

Service Type

Occupational Skills Training

Provider

Middlesex County College - Credit Prog

Actual Start Date

06/01/2021

Actual End Date

Planned Start Date

06/01/2021

Planned End Date

05/01/2022

Cancel Date

Program

WIA Title I (Adult)

Program Service Type

Non-ITA Training

Objective

RR Event #

Additional AssistancePetition #

Incumbent Worker Training

OKCancel

Services - Outcome Tabs

CUSTOMERPROVIDEREMPLOYERSTAFFHELPADMIN

Customer SearchCustomer DetailLogout

Osos, BetaSSN: ***--0005OSOS ID: NJ0060450211 of 1

General InfoEligibilityAdd'l InfoResume DataPlanningComp AssessProgramsOutcomesSaved SearchesServicesTestsCommentsAttachmentsCorrespondenceAudit

Employment OutcomesTraining OutcomesLegacy Outcomes

Employment

TypeStart DateParticipations

End DateParticipationsEmployer EIN/IDEmployer Lookup

Employer Name

NAICSTitleNAICS Lookup

CityStateZIP Code

OSOS Job IDExternal Job IDSupervisor

Seeker Service IDSeeker Service NameEmployment Services

Manual Wages

Characteristics

Training-Related

Non-Traditional

Hired By Layoff

FCJL Job

Work-Based Training

Disaster Relief

UI Covered

Fringe Benefits

Start DateEmployer NameEmployer EIN/IDNAICS

No records found.

Add OutcomeDelete OutcomeOutcome DetailsPrint ListShow Audit

SaveStart Match |M|Activity |A|I.A. Referrals |R|CorrespondIVRLinks |L|Get To SrchCommentsTagScheduleMessage

WIOA Eligibility |W|Summary |U|Job SourceReloadCustom

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Customer SearchCustomer DetailLogout

Osos, BetaSSN: ***--0005OSOS ID: NJ0060450211 of 1

General InfoEligibilityAdd'l InfoResume DataPlanningComp AssessProgramsOutcomesSaved SearchesServicesTestsCommentsAttachmentsCorrespondenceAudit

Employment OutcomesTraining OutcomesLegacy Outcomes

Training/Education

Category

Type

Enroll DateParticipationsCompletion DateParticipations

Attainment Status

Certification DateLeads to Cred.Empl.

Major/Program

Degree/Cert./Cred.

School/Institute

Seeker Service IDSeeker Service NameTraining Services

TypeSchool/InstituteEnroll DateAttainment Status

No records found.

Add OutcomeDelete OutcomeOutcome DetailsPrint ListShow Audit

SaveStart Match |M|Activity |A|I.A. Referrals |R|CorrespondIVRLinks |L|Get To SrchCommentsTagScheduleMessage

WIOA Eligibility |W|Summary |U|Job SourceReloadCustom

Potential Errors (Abbreviated Message)

1. **Selective Service message** - All male customers must have “Selective Service” checked on the Additional Info tab in Customer Detail. Though the number does not need to be present, the flag must be indicated. Many programs, including Title 1 will require the Selective Service number even if the system doesn’t require it.
2. **Not qualified to receive this funding** - This message refers to certain programmatic requirements. For example, a dislocated worker without a work history, etc.
3. **Desired funds don’t show** - This usually occurs when the requirements for that fund are not met. For example, youth funds do not show if the youth DOB makes them too old, or if they do not have a barrier.
4. **Planned end date prior to planned start** - This message usually appears when the staff enters the wrong year. For example, the training is from 9/15/2020 to 2/1/2021 but 2/1/2020 is accidentally entered.
5. **O*Net required** - Sometimes a training may be posted in the provider module without the associated O*Net. If not available and the service is populated into the customer’s Service record, this message may display when adding funds because particular funds require the O*Net for training services. This can be added to the appropriate field on the customer record before funding.
6. **Funding total error** - This message will appear if the obligated amounts do not add up to the total funding amount.
7. **Can’t change a closed service** - Once a service has an Actual End Date, it cannot be altered. If something was done in error and must be altered, the Actual End Date must be removed and the record saved before making any modifications. Any time an alteration must be made, the process must be performed in reverse.

FAQ

What does “de-obligate mean?

The term de-obligate means to return funds already appropriated for a customer back into the “Funding Source” account, making it available for use at a later time, and a result, lowering the amount of the obligation. An example would be if a training costs \$3000 but the customer drops out prior to completion so the amount charged is now \$1000, the fund can be adjust to now say the total funding amount is \$1000. The difference (\$2000), would go back into the “pot” of the remaining balance for use later by changing both the fund amount and total funding field.

What is an incumbent worker?

An incumbent worker is a customer that is currently working for an employer but may need to upgrade or learn new skills in order to keep or advance in their current job. Incumbent workers should not be included in performance; checking the “Incumbent Worker” box indicates their association and does not include them in performance for the fund used.

What is a petition number?

A petition number is a unique identifier for the Trade Act Program. If a company is moving their operations to a foreign country, a petition is filed to provide their current employees that are being laid off with certain services, including training. When the Petition Number is entered into the customer’s work history, it becomes available in the services module to tie these specific services to that petition. Only the Trade Act staff can perform this action.

FAQ Continued

What is a Rapid Response Event number (RR Event #) ?

An RR Event number, like the petition number for the Trade Act program is the identifier for a company that is having a mass layoff. The difference is that Trade Act focuses only on those companies moving their operations out of the US, whereas the Rapid Response Program staff are the first responders to any major layoff. They visit the company prior to the expected event to inform the employees of services available to them. The Rapid Response Team begins the registration process by entering customer records, recording the event number on the work history, and entering activities to record the services they provide. The difference is, after the Rapid Response event, One-Stop staff can now provide services to these customers and they should, whenever possible, tie the service to that event number. Staff should always use the drop down and choose the event number if there is one available.

Can a customer be both a Trade Act participant and a Rapid Response participant?

Absolutely. Most Trade Act participants begin as a Rapid Response participant first. The only time they may not is if the company does not notify the Rapid Response Team of their intentions prior to downsizing or closing their operations. Of course, the reverse is not true; not all Rapid Response customers will be Trade Act participants based on the definition of Trade Act. The customer's work history may show both of these ID's on the same job when appropriate.

NextGen training topics available:

- ▶ Customer Search
- ▶ Programs/Public Assist
- ▶ Customer Module
- ▶ Comp Assess
- ▶ Customer Services
- ▶ Programs/Public Assist
- ▶ Activities & Comments
- ▶ Customer Outcomes
- ▶ Providers/Offerings
- ▶ Employers/Job Orders
- ▶ Matching from Customer
- ▶ Matching from Job Order
- ▶ Options and exporting
- ▶ List function
- ▶ Correspondence function
- ▶ Links
- ▶ I.A. Referrals
- ▶ Secure Counseling Tab
- ▶ Staff Module
- ▶ Follow up Best Practices
- ▶ Reporting

Questions regarding the training you just viewed can be sent to:
WorkforceInformationSystems@dol.nj.gov