

# **NextGen- Programs / Public Assistance**

**Created by Workforce Information  
Systems and Evaluation Support Team**

**May, 2022**

# Login to the Application

[CUSTOMER](#)[PROVIDER](#)[EMPLOYER](#)[STAFF](#)[HELP](#)[ADMIN](#)

Logout

## AOSOS

America's One-Stop Operating System  
v7.2.20,5.10-7.2.20.4  
Installed: 03/12/2021

Username

Password

Login

[Supported Browsers](#)

Copyright © 2022 America's One-Stop Operating System (AOSOS) Service Center

01/06/2022

# Navigate to the Customer Module

The screenshot displays a web application interface with a top navigation bar. The 'CUSTOMER' tab is highlighted with a red arrow. Below the navigation bar, there are tabs for 'Staff Detail' and 'Preferences'. A secondary navigation bar contains buttons for 'Inbox', 'Referrals In', 'Fund Approval', 'Messages', 'My Case Load', 'Lists', 'News', and 'Attachments'. The main content area is titled 'Appointments and Reminders for Thursday, January 06, 2022'. It features a table with columns: Start Date, End Date, Start Time, End Time, Type, Name, Event, and Description. The table is currently empty, displaying 'No records found.' Below the table, there are buttons for 'Delete Message', 'Detail', 'Additional Info', and 'Print'. At the bottom, there are buttons for 'Save', 'Refresh', 'Links |L|', 'view', 'Return to Supervisor Lists', and a 'Custom' dropdown menu. The status bar at the very bottom shows 'Security: Delete' and the date '01/06/2022'.

**Navigation Bar:** CUSTOMER (highlighted), PROVIDER, EMPLOYER, STAFF, HELP, ADMIN

**Sub-Menu:** Staff Detail, Preferences

**Secondary Navigation:** Inbox, Referrals In, Fund Approval, Messages, My Case Load, Lists, News, Attachments

**Main Content:** Appointments and Reminders for Thursday, January 06, 2022

**Table:**

	Start Date	End Date	Start Time	End Time	Type	Name	Event	Description
No records found.								

**Footer:** Delete Message, Detail, Additional Info, Print, Save, Refresh, Links |L|, view, Return to Supervisor Lists, Custom, Security: Delete, 01/06/2022

# Search for and Open an Existing Record

**CUSTOMER** PROVIDER EMPLOYER STAFF HELP ADMIN

Customer Search Customer Detail Logout

Results: 0

Criteria Options Results

Quick Search General Info Education Job Criteria Text Search Geographic Activities Programs List Search

Customer Quick Search

Customer SSN  
SSN 1

Enter or paste one or more Customer SSNs

Validate SSN List

Customer ID  
ID 1

Enter or paste one or more Customer IDs

Validate Customer ID List

Partial SSN

Last Name  
OSOS

First Name

Middle Initial

Birth Date

Username

Email Exists

Email

Search Save Search Export Links | L | Clear New + Custom

01/07/2022

**CUSTOMER** PROVIDER EMPLOYER STAFF HELP ADMIN

Customer Search Customer Detail Logout

Results: 46

Criteria Options Results

<input type="checkbox"/>	OSOS ID	Vet	Status	Seeker Name	WIOA	Rpt Indiv	Ad/DW/RR/Yth	IWT	TAA	LX	Other WIOA	State-Defined
<input type="checkbox"/>	NJ006045008	No	Active	OSOS, ANTHEA	Inactive	Inactive				Inactive	Inactive	
<input type="checkbox"/>	NJ006045009	No	Active	Osos, Asha	Inactive	Inactive				Inactive	Inactive	
<input type="checkbox"/>	NJ006009289	No	Active	OSOS, Buck		Inactive						
<input type="checkbox"/>	NJ006045023	No	Active	OSOS, CARLEEN								
<input type="checkbox"/>	NJ006044996	No	Active	Osos, Iliana		Inactive						
<input type="checkbox"/>	NJ006839282	No	Inactive	OSOS, Migration		Inactive						
<input type="checkbox"/>	NJ006839284	No	Inactive	osos, migration2								
<input type="checkbox"/>	NJ006841924	No	Inactive	Osos, Patches		Inactive						
<input type="checkbox"/>	NJ007093832	No	Active	osos, persistant 2								
<input type="checkbox"/>	NJ007093826	No	Active	OSOS, Persistent Update								
<input type="checkbox"/>	NJ007620648	No	Active	OSOS, Sample Youth								
<input type="checkbox"/>	NJ007033818	No	Active	OSOS, Sophie								
<input type="checkbox"/>	NJ006044999	No	Active	Osos, Sybrina		Inactive						
<input type="checkbox"/>	NJ006334287	No	Active	Osos, Test								
<input type="checkbox"/>	NJ006785888	No	Active	OSOS, Testing 6.7	Active	Active				Active	Active	
<input type="checkbox"/>	NJ005714592	No	Active	osos, testing v6.1.02	Inactive	Inactive				Inactive	Inactive	
<input type="checkbox"/>	NJ006044997	No	Active	OSOS, TOM		Inactive						
<input type="checkbox"/>	NJ008646013	No	Active	OSOS, two wdbs	Active	Active	Active			Active	Active	
<input type="checkbox"/>	NJ008646018	No	Active	OSOS, Two WIDS	Active	Active	Active			Active	Active	
<input type="checkbox"/>	NJ005915337	No	Active	OSOS, Version		Inactive						
<input type="checkbox"/>	NJ005504450	No	Active	Osos, Version								

Detail Print Assign to List Add to CL Post Match Refer Activity P/PA Comments Correspond IVR

Links | L | Clear New + Custom

01/07/2022

# Navigate to Customer Detail - Programs Tab

**CUSTOMER** PROVIDER EMPLOYER STAFF HELP ADMIN

Customer Search Customer Detail Logout

**Mattise, Henri** SSN: \*\*\*-\*\*-1006 OSOS ID: NJ008835302 1 of 1

General Info Eligibility Add'l Info Resume Data Planning Comp Assess **Programs** Outcomes Saved Searches Services Tests Comments Attachments Correspondence Audit

**Customer Info**

**Customer Data**

\*SSN: Active \*Job Seeker: Inactive \*Ethnic Heritage and Race

\*Username: Mattise1@mailinator.com \*Password: trenton Merge

\*Last Name: Mattise \*First Name: Henri MI

\*Date of Birth: 12/01/1997 \*Gender: Male \*Portfolio Level: Job Source User

\*Address 1: 12 Henry Road

\*Address 2:

\*City: Princeton \*State: New Jersey \*ZIP Code: 08540

Country: Mercer Country: United States Metro:

Phone: 609-555-6666 Ext. Alt. Phone Ext. Fax

Email: Mattise1@mailinator.com URL Alt. URL

Enrollments JZ/CZ Manager: No Remove From Case Load

**Citizenship**

\*U.S. Citizen

**Education & Employment**

\*Education Level: Bachelors or equivalent

\*School Status: Not Attending School; Secondary School Graduate/Equivalent

\*Employment Status: Not Employed Underemployed Long Term Unemployed

**Contact Preferences**

☒ Use Postal ☐ Pri. Phone ☐ Alt. Phone ☐ Fax

☒ Email

**Customer Assignment**

Staff Assigned: Osos, Staffgenerale Change

Agency: DEPARTMENT OF LABOR

UI Claimant: Seek (Subject to Work Search)

Internet Resume Confidential Work Search Record

**WIB Assigned**

NJDOL Trenton Central Office

Office: NJDOL Trenton Central Office Change Office

Registered: 03/28/2022 Origin Profiled Profiled Date

Save Start Match |M| Activity |A| I.A. Referrals |R| Correspond IVR Links |L| Ret To Srch Comments Tag Schedule Message WIOA Eligibility |W| Summary |U| Job Source Reload

Custom

Staff: Osos, Staffgenerale Office: Mercer County One Stop Career Center Unsaved Changes Security: Insert 06/02/2022

# Programs - Pgms/PA History

CUSTOMER

PROVIDER

EMPLOYER

STAFF

HELP

ADMIN

Customer SearchCustomer DetailLogout

Mattise, HenriSSN: \*\*\*-\*\*-1006OSOS ID: NJ0088353021 of 1

General InfoEligibilityAdd'l InfoResume DataPlanningComp AssessProgramsOutcomesSaved SearchesServicesTestsCommentsAttachmentsCorrespondenceAudit

Pgms/PA HistoryPgms/PA SummaryNon-Service EventsLegacy Enrollments

Details

TypePrograms

Program NameRESEA - Reemployment & Eligibility Assessment

Registration Date03/31/2022Termination DateStaff ModifiedOsos, StaffgeneraleDate Modified06/02/2022Grant Number

Type	Program Name	Reg Date	Term Date	Grant Nbr.
<input checked="" type="checkbox"/>	RESEA - Reemployment & Eligibility Assessment	03/31/2022		
<input type="checkbox"/>	Wagner-Peyser	04/07/2022		
<input type="checkbox"/>	WIOA Participation Period	04/07/2022		
<input type="checkbox"/>	WIOA Reportable Individual	04/01/2022		
<input type="checkbox"/>	Workforce Learning Link (WLL)	04/04/2022	04/06/2022	

Type AllAddDeletePrintEdit EligibilityCustom

SaveStart Match |M|Activity |A|I.A. Referrals |R|CorrespondIVRLinks |L|Ret To SrchCommentsTagScheduleMessageWIOA Eligibility |W|Summary |U|Job SourceReload

Custom

Staff: Osos, StaffgeneraleOffice: Mercer County One Stop Career Center06/02/2022

# Programs - Pgms/PA History Continued

Print Programs and Public Assistance History

Programs and Public Assistance History for Mattise, Henri  
Thursday, June 02, 2022

Type	Program Name	Reg Date	Term Date	Grant Nbr.
Programs	RESEA - Reemployment & Eligibility Assessment	03/31/2022		
Programs	Wagner-Peyser	04/07/2022		
Programs	WIOA Participation Period	04/07/2022		
Programs	WIOA Reportable Individual	04/01/2022		
Programs	Workforce Learning Link (WLL)	04/04/2022	04/06/2022	

Print Close Export

Enrollment Verification

Customer Detail

Comp Assess

Audit

General Information

OSO'S ID  
NJ008835302

Gender  
Male

U.S. Citizen

Alien Reg #

Expires

Permanent

Seeker Status

Active

Education Level

Bachelors or equivalent

School Status

Not Attending School; Secondary School Graduate/Equivalent

Employment Status

Not Employed

Underemployed

Long Term Unemployed

UI Claimant

Seek (Subject to Work Search)

Profiled

Profiled Date

Ethnic Heritage

Hispanic or Latino

Not Hispanic or Latino

Not Disclosed

Race

Alaskan or American Indian

Asian

Black or African American

Hawaiian or Pacific Islander

White

Not Disclosed

Income and Disability Status

Lower Living Standard

No

Income 70% LL SL

No

High Poverty Area

High Poverty Area

Eligibility Data Effective Date: 06/22/2022

Apply Updates to Customer Record

Apply Updates Thru Today: 06/02/2022

Apply Updates Thru This Date:

Save

Cancel

Migrant

Migrant/Seasonal Worker

Yes

No

Migrant Class

Farmwork Type

Empl. in Farmwork

Farmwork Threshold

Military Service

Service Veteran

Yes

Veteran Status

Active Service

Transitioning Veteran

Other Eligible

From

Thru

Service Disability

Disabled

Campaign Veteran

Veteran Era

Other Vet

Other Barriers to Employment?

Selective Service?

Programs

HVSP Grantee

Real House Recovery

HVSP Grantee #2

All

Programs

Public Assistance

Type All

Add +

Delete

Print

Edit Eligibility

# Programs/Public Assistance - Edit Eligibility

**CUSTOMER** PROVIDER EMPLOYER STAFF HELP ADMIN

Customer Search Customer Detail Logout

Mattise, Henri SSN: \*\*\*-\*\*-1006 OSOS ID: NJ008835302

General Info Eligibility Add'l Info Resume Data Planning Comp Assess **Programs** Outcomes Saved Searches Services Tests Comments Attachments Correspondence Audit

Poms/PA History Pgms/PA Summary Non-Service Events Legacy Enrollments

**Details**

\*Type Programs \*Program Name RESEA - Reemployment & Eligibility Assessment

\*Registration Date 03/31/2022 Termination Date Staff Modified Osos, Staffgenerale Date Modified 06/02/2022 Grant Number

Type	Program Name	Reg Date	Term Date	Grant Nbr.
<input checked="" type="checkbox"/>	Programs RESEA - Reemployment & Eligibility Assessment	03/31/2022		
<input type="checkbox"/>	Programs Wagner-Peyser	04/07/2022		
<input type="checkbox"/>	Programs WIOA Participation Period	04/07/2022		
<input type="checkbox"/>	Programs WIOA Reportable Individual	04/01/2022		
<input type="checkbox"/>	Programs Workforce Learning Link (WLL)	04/04/2022	04/06/2022	

Type All Add + Delete Print **Edit Eligibility** Custom

Save Start Match [M] Activity [A] I.A. Referrals [R] Correspond IVR Links [L] Get To Srch Comments Tag Schedule Message

WIOA eligibility [W] Summary [U] Job Source Reload Custom

Staff: Osos, Staffgenerale Office: Mercer County One Stop Career Center 06/02/2022

Enrollment Verification

Customer Detail Comp Assess Audit

**General Information**

OSOS ID NJ008835302 Seeker Status Active

\*Gender Male ☒ U.S. Citizen

Alien Reg # Expires Permanent ☐

\*Education Level Bachelors or equivalent

\*School Status Not Attending School; Secondary School Graduate/Equivalent

\*Employment Status Not Employed

Underemployed Long Term Unemployed

UI Claimant Seek (Subject to Work Search)

Profiled Profiled Date

**Migrant**

Migrant/Seasonal Worker Yes No

Migrant Class

Farmwork Type

Empl. in Farmwork

Farmwork Threshold

**Military Service**

Service Veteran Yes

Veteran Status Active Service Transitioning Veteran Other Eligible

\*From 01/01/2018 \*Thru 01/01/2021 \*Service Disability Disabled

Eligibility Data Effective Date: 01/22/2022

☐ Apply Updates to Customer Record

☒ Apply Updates Thru Today: 06/02/2022

☐ Apply Updates Thru This Date:

Save Cancel



# View/Edit History - Customer Detail

Enrollment Verification

Customer Detail

Comp Assess

Audit

General Information

OSOS ID

NJ008835302

Seeker Status

Active

\*Gender

Male

☒ U.S. Citizen

Alien Reg #

Expires

Permanent

☐

\*Education Level

Bachelors or equivalent

\*School Status

Not Attending School; Secondary School Graduate/Equivalent

\*Employment Status

Not Employed

Underemployed

Long Term Unemployed

UI Claimant

Seek (Subject to Work Search)

Profiled

Profiled Date

Migrant

Migrant/Seasonal Worker

Yes

No

Migrant Class

Farmwork Type

Empl. in Farmwork

Farmwork Threshold

Military Service

Service Veteran

Yes

Veteran Status

Active Service

Transitioning Veteran

Other Eligible

\*From

01/01/2018

\*Thru

01/01/2021

\*Service Disability

Disabled

Eligibility Data Effective Date: 01/22/2022

☐ Apply Updates to Customer Record

☒ Apply Updates Thru Today: 06/02/2022

☐ Apply Updates Thru This Date:

Save

Cancel

# View/Edit History - Comp Assess

Enrollment Verification

Customer Detail

Comp Assess

Audit

Employment

Poor Work History? ☐

Youth Needing Additional Assistance

Yes

Serious Barriers to Employment?

\*Cultural Barriers to Employment?

No

Family

\*Marital Status

Married

\*Family Status

Parent in two-parent family

Is Customer Pregnant?

Delivery Date

Is Customer Parenting Youth?

Yes

Education

\*Basic Skills Deficient/Low Level of Literacy

No

\*English Language Learner?

Yes

Customer below appropriate grade level? ☐

Pell Grant Recipient?

Any indication of learning disabilities? ☐

Legal

Offender Status

Housing

\*Current Housing

Rent

Current Housing (2)

Own Home

Last Modified

Staff

Eligibility Data Effective Date: 01/22/2022

☐ Apply Updates to Customer Record

☒ Apply Updates Thru Today: 06/02/2022

☐ Apply Updates Thru This Date:

Save

Cancel

# Changing the Picture

Eligibility Data Effective Date: 01/22/2022

☐ Apply Updates to Customer Record

☒ Apply Updates Thru Today: 06/02/2022

☐ Apply Updates Thru This Date:

---

# View/Edit History - Audit

Enrollment Verification

Customer Detail

Comp Assess

Audit

0-0 of 0

1<

<<

>>

1>

200

Staff	Office	Date	Field Name	Old Value	New Value
No audit records					

0-0 of 0

1<

<<

>>

1>

200

Eligibility Data Effective Date: 11/05/2020

☐ Apply Updates to Customer Record

☒ Apply Updates Thru Today: 06/02/2022

☐ Apply Updates Thru This Date:

Save

Cancel

# Programs - Pgms/PA Summary

CUSTOMER

PROVIDER

EMPLOYER

STAFF

HELP

ADMIN

Customer SearchCustomer DetailLogout

Mattise, HenriSSN: \*\*\*-\*\*-1006 OSOS ID: NJ0088353021 of 1

General InfoEligibilityAdd'l InfoResume DataPlanningComp AssessProgramsOutcomesSaved SearchesServicesTestsCommentsAttachmentsCorrespondenceAudit

Pgms/PA HistoryPgms/PA SummaryNon-Service EventsLegacy Enrollments

Current Public Assistance

		Reg Date	Term Date	Grant Number
<input type="checkbox"/>	TANF (PIRL)			
<input type="checkbox"/>	TANF Applicant			
<input type="checkbox"/>	TANF Exhausting within 2 Years (PIRL)			
<input type="checkbox"/>	GA Applicant			
<input type="checkbox"/>	GA - General Assistance (State/Local) (PIRL)			
<input type="checkbox"/>	SNAP / Food Stamps (PIRL)			
<input type="checkbox"/>	Food Stamps (ABAWD)			
<input type="checkbox"/>	Foster Child Payments (PIRL)			
<input type="checkbox"/>	Russell Nat'l School Lunch Act (PIRL)			
<input type="checkbox"/>	SSI - Supplemental Security Income Title XVI (PIRL)			
<input type="checkbox"/>	SSDI - Social Security Disability Insurance (PIRL)			
<input type="checkbox"/>	USDA Commodity Program (PIRL)			

Current Programs

Save

Start Match |M|

Activity |A|

I.A. Referrals |R|

Correspond

IVR

Links |L|

Ret To Srch

Comments

Tag

Schedule

Message

WIOA Eligibility |W|

Summary |U|

Job Source

Reload

Custom

Staff: Osos, StaffgeneraleOffice: Mercer County One Stop Career Center06/02/2022

# Public Assistance

Current Public Assistance				
		Reg Date	Term Date	Grant Number
<input type="checkbox"/>	TANF (PIRL)			
<input type="checkbox"/>	TANF Applicant			
<input type="checkbox"/>	TANF Exhausting within 2 Years (PIRL)			
<input type="checkbox"/>	GA Applicant			
<input type="checkbox"/>	GA - General Assistance (State/Local) (PIRL)			
<input checked="" type="checkbox"/>	SNAP / Food Stamps (PIRL)	02/01/2022		
<input type="checkbox"/>	Food Stamps (ABAWD)			
<input type="checkbox"/>	Foster Child Payments (PIRL)			
<input type="checkbox"/>	Russell Nat'l School Lunch Act (PIRL)			
<input type="checkbox"/>	SSI - Supplemental Security Income Title XVI (PIRL)			
<input type="checkbox"/>	SSDI - Social Security Disability Insurance (PIRL)			
<input type="checkbox"/>	USDA Commodity Program (PIRL)			

# Current Programs

Current Programs				
		Reg Date	Term Date	Grant Number
<input checked="" type="checkbox"/>	WIOA Participation Period	04/07/2022		
<input checked="" type="checkbox"/>	WIOA Reportable Individual	04/01/2022		
<input checked="" type="checkbox"/>	Wagner-Peyser	04/07/2022		
<input type="checkbox"/>	WIOA - Adult			
<input type="checkbox"/>	WIOA - Dislocated Worker			
<input type="checkbox"/>	WIOA - Youth			
<input type="checkbox"/>	WIOA - Dislocated Worker Grants (DWG) / general-collection			
<input type="checkbox"/>	Other WIOA Programs (PIRL)			
<input type="checkbox"/>	Other non-WIOA Programs (PIRL)			
<input type="checkbox"/>	Adult Education (PIRL)			
<input type="checkbox"/>	Displaced Homemaker (PIRL)			
<input type="checkbox"/>	EFSLMP - Employment First State Ldrship Mentoring Pgm (PIRL)			
<input type="checkbox"/>	Food Stamp E&T			
<input type="checkbox"/>	H-1B (PIRL)			
<input type="checkbox"/>	HFVWVF - Homeless Female Veterans and Veterans with Families Reintegration (PIRL)			
<input type="checkbox"/>	HUD E & T (PIRL)			
<input type="checkbox"/>	HVRP - Homeless Veterans Reintegration Program (PIRL)			
<input type="checkbox"/>	Intellectual/Developmental Disability Program (PIRL)			
<input type="checkbox"/>	IVTP - Incarcerated Veterans Transition Program (PIRL)			

<input type="checkbox"/>	IWT - Incumbent Worker Training (Co-enrolled)			
<input type="checkbox"/>	IWT - Incumbent Worker Training (Standalone)			
<input type="checkbox"/>	Job Corps (PIRL)			
<input type="checkbox"/>	Job For Veterans' State Grants (JVSF)			
<input type="checkbox"/>	LSMHA - Local or State Mental Health Agency (PIRL)			
<input type="checkbox"/>	Medicaid HCBS - Home & Community Based Services (PIRL)			
<input type="checkbox"/>	Mental Health Program (PIRL)			
<input type="checkbox"/>	NFJP - National Farmworker Jobs Program (PIRL)			
<input type="checkbox"/>	NJ Apprenticeship Network			
<input type="checkbox"/>	NJ BUILD			
<input type="checkbox"/>	NJ Endures			
<input type="checkbox"/>	OARS			
<input type="checkbox"/>	Older Americans Title V (SCSEP) (PIRL)			
<input type="checkbox"/>	OPG-911 Telecommunicator/EMD			
<input type="checkbox"/>	Opportunity Partnership			
<input type="checkbox"/>	Pathways2Recovery-Federal			
<input type="checkbox"/>	PEPP - Parole Employment Placement Program			
<input type="checkbox"/>	Rapid Response			
<input type="checkbox"/>	Registered Apprenticeship (PIRL)			
<input type="checkbox"/>	REO Adult - Reentry Employment Opportunities (PIRL)			

# Current Programs Continued

<input type="checkbox"/>	REO Youth - Reentry Employment Opportunities (PIRL)			
<input checked="" type="checkbox"/>	RESEA - Reemployment & Eligibility Assessment	03/31/2022		
<input type="checkbox"/>	Self-Employment Assistance			
<input type="checkbox"/>	Smart Steps			
<input type="checkbox"/>	SSDA - State Developmental Disabilities Agency (PIRL)			
<input type="checkbox"/>	State-Pathways2Recovery			
<input type="checkbox"/>	SYEPP			
<input type="checkbox"/>	TDC-Advanced Manufacturing			
<input type="checkbox"/>	TDC-Construction, Utilities			
<input type="checkbox"/>	TDC-Financial Services			
<input type="checkbox"/>	TDC-Health Care			
<input type="checkbox"/>	TDC-Life Sciences			
<input type="checkbox"/>	TDC-Retail, Hospitality, Tourism			
<input type="checkbox"/>	TDC-Transportation, Logistics, Distribution			
<input type="checkbox"/>	Ticket to Work (PIRL)			
<input type="checkbox"/>	Trade Act			
<input type="checkbox"/>	Tuition Waiver			
<input type="checkbox"/>	UI - 500 Unemployment Insurance (PIRL)			
<input type="checkbox"/>	UI - EB (Extended Benefits) Program			
<input type="checkbox"/>	UI - Unemployment Insurance (PIRL)			
<input type="checkbox"/>	Vocational Rehabilitation (PIRL)			
<input type="checkbox"/>	VR & E - Vocational Rehabilitation & Employment (PIRL)			
<input type="checkbox"/>	Work First NJ			
<input checked="" type="checkbox"/>	Workforce Learning Link (WLL)	04/04/2022	04/06/2022	
<input type="checkbox"/>	YouthBuild (PIRL)			
<input type="checkbox"/>	Youth Transitions to Work			



# Non-Service Event

CUSTOMER

PROVIDER

EMPLOYER

STAFF

HELP

ADMIN

Customer SearchCustomer DetailLogout

Mattise, HenriSSN: \*\*\*-\*\*-1006OSOS ID: NJ0088353021 of 1

General InfoEligibilityAdd'l InfoResume DataPlanningComp AssessProgramsOutcomesSaved SearchesServicesTestsCommentsAttachmentsCorrespondenceAudit

Pgms/PA HistoryPgms/PA SummaryNon-Service EventsLegacy Enrollments

Customer Non-Service Event

\*Non-Service Type

\*Start Date

End Date

Disallow Service?

Warning Text

Notes

Created Staff

Office

Date

Last Modified Staff

Office

Date

Attachment

Attached File Name

UploadDownloadDelete

Non-Service Type	Start Date	End Date	Warning Text	Date Modified
no non-service event data				

Add +

Delete

Custom

Save

Start Match |M|

Activity |A|

I.A. Referrals |R|

Correspond

IVR

Links |L|

Get To Srch

Comments

Tag

Schedule

Message

WIOA Eligibility |W|

Summary |U|

Job Source

Reload

Custom

Staff: Osos, StaffgeneraleOffice: Mercer County One Stop Career Center06/02/2022

# Non-Service Event Choices

**CUSTOMER** PROVIDER EMPLOYER STAFF HELP ADMIN

Customer Search Customer Detail Logout

Mattise, Henri SSN: \*\*\*-\*\*-1006 OSOS ID: NJ008835302 1 of 1

General Info Eligibility Add'l Info Resume Data Planning Comp Assess **Programs** Outcomes Saved Searches Services Tests Comments Attachments Correspondence Audit

Pgms/PA History Pgms/PA Summary **Non-Service Events** Legacy Enrollments

Customer Non-Service Event

\*Non-Service Type  Created Staff: Osos, Staffgenerale Last Modified Staff: Osos, Staffgenerale

\*Start Date:  End Date:  Disallow Service?:  Office: Mercer County One Stop Career Center

Warning Text:  Date:

Notes:

Attachment:  Attached File Name:  Upload Download Delete

	Non-Service Type	Start Date	End Date	Warning Text	Date Modified
<input checked="" type="checkbox"/>					

Add + Delete Custom

Save Start Match [M] Activity [A] I.A. Referrals [R] correspond IVR Links [L] Get To Srch Comments Tag Schedule Message

WIOA Eligibility [W] Summary [U] Job Source Reload Custom

## Service Suspension - (Inactive)

Participant has Retired

Institutionalized (Incarcerated/Resident of 24-Hr Support Facility)

Receiving Health/Medical Treatment

Participant Deceased

Reserve Forces Called to Active Duty

Foster Care (Youth Only)

## Participant Determined Ineligible - (Inactive)

Correctional Institution (Criminal Offender)

# Non-Service Activities

CUSTOMER

PROVIDER

EMPLOYER

STAFF

HELP

ADMIN

Customer SearchCustomer DetailLogout

Mattise, HenriSSN: \*\*\*-\*\*-1006 OSOS ID: NJ0088353021 of 1

General InfoEligibilityAdd'l InfoResume DataPlanningComp AssessProgramsOutcomesSaved SearchesServicesTestsCommentsAttachmentsCorrespondenceAudit

Pgms/PA HistoryPgms/PA SummaryNon-Service EventsLegacy Enrollments

Customer Non-Service Event

\*Non-Service Type

Participant has Retired

\*Start Date

05/15/2022

End Date

Disallow Service?

Warning Text

Notes

Customer retired effective 5/15/2022

Created Staff

Osos, Staffgenerale

Office

Mercer County One Stop Career Center

Date

06/02/2022

Last Modified Staff

Osos, Staffgenerale

Office

Mercer County One Stop Career Center

Date

06/02/2022

Attachment

Upload

Download

Attached File Name

Delete

CUSTOMER

PROVIDER

EMPLOYER

STAFF

HELP

ADMIN

Customer SearchCustomer DetailLogout

Mattise, HenriSSN: \*\*\*-\*\*-1006 OSOS ID: NJ0088353021 of 1

General InfoEligibilityAdd'l InfoResume DataPlanningComp AssessProgramsOutcomesSaved SearchesServicesTestsCommentsAttachmentsCorrespondenceAudit

ActivitiesServicesHistory

Add

Delete

Custom

Save

Start Match |M|

Activity |A|

I.A. Referrals |R|

Correspond

IVR

Links |L|

Ret To Srch

Comments

Tag

Schedule

Message

WIOA Eligibility |W|

Summary |U|

Job Source

Reload

Custom



# Non-Service Event - Participant Deceased

CUSTOMER

PROVIDER

EMPLOYER

STAFF

HELP

ADMIN

Customer SearchCustomer DetailLogout

Last, FirstSSN: \*\*\*-\*\*-\*\*\*\*OSOS ID: NJ0068984331 of 1

General InfoEligibilityAdd'l InfoResume DataPlanningComp AssessProgramsOutcomesSaved SearchesServicesTestsCommentsAttachmentsCorrespondenceAudit

Pgms/PA HistoryPgms/PA SummaryNon-Service EventsLegacy Enrollments

Customer Non-Service Event

Non-Service Type

Participant Deceased

Start Date

11/01/2018

End Date

Disallow Service?

Warning Text

Notes

Created

Staff

A-Tester1, Testermf

Office

NJDOL Trenton Central Office

Date

06/15/2022

Last Modified

Staff

A-Tester1, Testermf

Office

NJDOL Trenton Central Office

Date

06/15/2022

Attachment

UploadDownload

Attached File Name

Delete

Non-Service Type	Start Date	End Date	Warning Text	Date Modified
<input checked="" type="checkbox"/> Participant Deceased	11/01/2018			06/15/2022



CUSTOMER

PROVIDER

EMPLOYER

STAFF

HELP

ADMIN

Customer SearchCustomer DetailLogout

Last, FirstSSN: \*\*\*-\*\*-\*\*\*\*OSOS ID: NJ0068984331 of 1

General InfoEligibilityAdd'l InfoResume DataPlanningComp AssessProgramsOutcomesSaved SearchesServicesTestsCommentsAttachmentsCorrespondenceAudit

ActivitiesServicesHistory

	Activity	Activity Date	Office	Staff	Employer	Job ID	SA	FA
<input type="checkbox"/>	Renewal (active from inactive)	06/15/2022	NJDOL Trenton Central Office	A-Tester1, Testermf				No
<input type="checkbox"/>	Participant Deceased - Initiated	11/01/2018	NJDOL Trenton Central Office	A-Tester1, Testermf				
<input type="checkbox"/>	Change to Inactive Status	08/28/2018	NJDOL Trenton Central Office	Administrator, Batch				No
<input type="checkbox"/>	Common Measures Enrollment	11/14/2017	NJDOL Trenton Central Office	A-Tester1, Testermf			Yes	
<input type="checkbox"/>	Labor Exchange Enrollment	11/14/2017	NJDOL Trenton Central Office	A-Tester1, Testermf			Yes	
<input type="checkbox"/>	New Job Seeker - Staff Assisted	11/14/2017	NJDOL Trenton Central Office	A-Tester1, Testermf				No
<input type="checkbox"/>	Orientation (Career Beacon - RO)	11/14/2017	NJDOL Trenton Central Office	A-Tester1, Testermf				No

# Legacy Enrollments

**CUSTOMER** PROVIDER EMPLOYER STAFF HELP ADMIN

Customer Search Customer Detail Logout

Mattise, Henri SSN: \*\*\*-\*\*-1006 OSOS ID: NJ008835302

General Info Eligibility Add'l Info Resume Data Planning Comp Assess **Programs** Outcomes Saved Searches Services Tests Comments Attachments Correspondence Audit

Pgms/PA History Pgms/PA Summary Non-Service Events **Legacy Enrollments**

Enrollment Info

Program Type  
WIA

Enrollment Date  
10/11/2011

Enrolling Service Name  
SS/O Provider Service

Enrolling Service Type  
Workforce Information Services Self-Service (LMI)

Enrolling Admin  
Administrator, Self-Service

Enrolling Office  
Mercer County One Stop Career

Staff Assisted  
No

Employment Status  
Employed

Exit Info

Exit Date  
02/29/2016

Exit Reason  
Exited after 90 days

3rd Qtr Exclusion

Exit Admin  
Osos, Staffgeneral

Exit Office  
Trenton 1-Stop Career

Transaction Date  
05/30/2016

Transaction Admin  
Administrator, Batch

Transaction Office  
NJCOL Trenton Centra

Hold Periods

Start Date	End Date	Reason	Admin	Office	Modified
No hold periods found					

Program Type	Enr. Date	Enrollment Office	Exit Date	Exit Office	SA
<input type="checkbox"/> Common Measures	11/05/2020	NJDOL Trenton Central Office	11/05/2020	NJDOL Trenton Central Office	Yes
<input type="checkbox"/> Labor Exchange	11/05/2020	NJDOL Trenton Central Office	11/05/2020	NJDOL Trenton Central Office	Yes
<input type="checkbox"/> Common Measures	12/02/2019	NJDOL Trenton Central Office	12/10/2019	NJDOL Trenton Central Office	Yes
<input type="checkbox"/> Labor Exchange	12/02/2019	NJDOL Trenton Central Office	12/10/2019	NJDOL Trenton Central Office	Yes
<input type="checkbox"/> Common Measures	04/05/2017	Trenton 1-Stop Career Ctr	11/15/2017	NJDOL Trenton Central Office	Yes
<input type="checkbox"/> Labor Exchange	04/05/2017	Trenton 1-Stop Career Ctr	11/15/2017	NJDOL Trenton Central Office	Yes
<input type="checkbox"/> WIA	04/05/2017	Burlington Co Human Serv Facilit	11/15/2017	NJDOL Trenton Central Office	No
<input type="checkbox"/> WIA	09/20/2016	Trenton 1-Stop Career Ctr	10/07/2016	zWorkforce NJ Div of Empl & amp; Trng (inactive)	No
<input type="checkbox"/> Common Measures	05/31/2016	zWorkforce NJ Div of Empl & amp; Trng (inactive)	10/07/2016	zWorkforce NJ Div of Empl & amp; Trng (inactive)	Yes
<input type="checkbox"/> Labor Exchange	05/31/2016	zWorkforce NJ Div of Empl & amp; Trng (inactive)	10/07/2016	zWorkforce NJ Div of Empl & amp; Trng (inactive)	Yes
<input checked="" type="checkbox"/> WIA	10/11/2011	Mercer County One Stop Career Center	02/29/2016	Trenton 1-Stop Career Ctr	No
<input type="checkbox"/> Common Measures	10/07/2011	NJDOL Trenton Central Office	02/29/2016	Trenton 1-Stop Career Ctr	Yes
<input type="checkbox"/> Labor Exchange	10/07/2011	NJDOL Trenton Central Office	02/29/2016	Trenton 1-Stop Career Ctr	Yes

Print List View Show Elig. Determ.

Save Start Match [M] Activity [A] I.A. Referrals [R] correspond IVR Links [L] Get To Srch Comments Tag Schedule Message

WIOA Eligibility [W] Summary [U] Job Source Reload Custom

Edit Enrollment

Customer Detail Comp Assess Audit

General Information

Education Level

School Status

Employment Status  
Employed

Underemployed Long Term Unemployed

UI Claimant  
Seek (Subject to Work Search)

Profilled Profilled Date

Programs and Public Assistance  
Cash Public Assistance  
Yes

Food Stamps

Migrant  
Migrant/Seasonal Worker  
No

Migrant Class

Employed in Farmwork

Farmwork Threshold

Farmwork Type

Military Service  
Service Veteran  
Yes

Veteran Status  
Eligible Veteran

From  
05/06/1990

Thru  
09/09/1999

Cancel

**CUSTOMER** PROVIDER EMPLOYER STAFF HELP ADMIN

Customer Search Customer Detail Logout

Mattise, Henri SSN: \*\*\*-\*\*-1006 OSOS ID: NJ008835302

General Info Eligibility Add'l Info Resume Data Planning Comp Assess **Programs** Outcomes Saved Searches Services Tests Comments Attachments Correspondence Audit

Pgms/PA History Pgms/PA Summary Non-Service Events **Legacy Enrollments**

Trade Eligibility Determination Info

Eligible

Eligibility Determination Date  
03/20/2013

Eligibility Cancel Date

Eligibility Staff  
Osos, Staffgeneral

Eligibility Office  
zWorkforce NJ Div of Empl & amp; Trng

Petition Number  
123123

Application Date  
01/01/2013

Program Type	Enr. Date	Enrollment Office	Exit Date	Exit Office	SA
<input checked="" type="checkbox"/> Trade Eligibility Determination					
<input type="checkbox"/> Trade Eligibility Determination					
<input type="checkbox"/> Common Measures	11/05/2020	NJDOL Trenton Central Office	11/05/2020	NJDOL Trenton Central Office	Yes
<input type="checkbox"/> Labor Exchange	11/05/2020	NJDOL Trenton Central Office	11/05/2020	NJDOL Trenton Central Office	Yes
<input type="checkbox"/> Common Measures	12/02/2019	NJDOL Trenton Central Office	12/10/2019	NJDOL Trenton Central Office	Yes
<input type="checkbox"/> Labor Exchange	12/02/2019	NJDOL Trenton Central Office	12/10/2019	NJDOL Trenton Central Office	Yes
<input type="checkbox"/> Common Measures	04/05/2017	Trenton 1-Stop Career Ctr	11/15/2017	NJDOL Trenton Central Office	Yes
<input type="checkbox"/> Labor Exchange	04/05/2017	Trenton 1-Stop Career Ctr	11/15/2017	NJDOL Trenton Central Office	Yes
<input type="checkbox"/> WIA	04/05/2017	Burlington Co Human Serv Facilit	11/15/2017	NJDOL Trenton Central Office	No
<input type="checkbox"/> WIA	09/20/2016	Trenton 1-Stop Career Ctr	10/07/2016	zWorkforce NJ Div of Empl & amp; Trng (inactive)	No
<input type="checkbox"/> Common Measures	05/31/2016	zWorkforce NJ Div of Empl & amp; Trng (inactive)	10/07/2016	zWorkforce NJ Div of Empl & amp; Trng (inactive)	Yes
<input type="checkbox"/> Labor Exchange	05/31/2016	zWorkforce NJ Div of Empl & amp; Trng (inactive)	10/07/2016	zWorkforce NJ Div of Empl & amp; Trng (inactive)	Yes
<input type="checkbox"/> WIA	10/11/2011	Mercer County One Stop Career Center	02/29/2016	Trenton 1-Stop Career Ctr	No
<input type="checkbox"/> Common Measures	10/07/2011	NJDOL Trenton Central Office	02/29/2016	Trenton 1-Stop Career Ctr	Yes
<input type="checkbox"/> Labor Exchange	10/07/2011	NJDOL Trenton Central Office	02/29/2016	Trenton 1-Stop Career Ctr	Yes

Print List View Hide Elig. Determ.

Save Start Match [M] Activity [A] I.A. Referrals [R] correspond IVR Links [L] Get To Srch Comments Tag Schedule Message

WIOA Eligibility [W] Summary [U] Job Source Reload Custom

# FAQs

1. I added a RESEA enrollment in error. It won't let me delete it. What can I do?

Programs where staff can begin enrollment, such as RESEA, cannot be deleted by staff members. Only the Team is authorized to perform this action, so just contact them via email.

2. I added a Non-Service Event in error. How can I fix it?

While staff can enter a non-service event, they cannot delete it. Only the Team is authorized to perform this action, so just contact them via email.

3. What happens to the “picture” if the first Wagner-Peyser activity is deleted?

A picture is stored every time an activity or funded service is saved, where the values have changed. When the first of any type of enrollment is deleted, the system retrieves the next activity as the start of the enrollment, complete with that activity's start date. If the values had changed within that difference in time, the enrollment picture will have those different values.

4. Does this tab have an impact on the 5% reports?

Absolutely. This is where the values come from that capture the lower living standard, the youth needing additional assistance, etc. Changing them on the customer's record itself, does not solve the problem on the 5% report. They must be changed on the picture from this tab. Additionally, in many instances, multiple pictures must be changed, meaning the WIOA Youth enrollment picture and the WIOA Participation picture.

# NextGen training topics available:

- ▶ Customer Search
- ▶ Programs/Public Assist
- ▶ Customer Module
- ▶ Comp Assess
- ▶ Customer Services
- ▶ Programs/Public Assist
- ▶ Activities & Comments
- ▶ Customer Outcomes
- ▶ Providers/Offerings
- ▶ Employers/Job Orders
- ▶ Matching from Customer
- ▶ Matching from Job Order
- ▶ Options and exporting
- ▶ List function
- ▶ Correspondence function
- ▶ Links
- ▶ I.A. Referrals
- ▶ Secure Counseling Tab
- ▶ Staff Module
- ▶ Follow up Best Practices
- ▶ Reporting

Questions regarding the training you just viewed can be sent to:  
[WorkforceInformationSystems@dol.nj.gov](mailto:WorkforceInformationSystems@dol.nj.gov)